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MultiPlan Partnership

Keeping the MultiPlan Provider Community Informed



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Rural Health Grants

We are excited to announce changes to our Rural Health Grant program that create opportunities for more ambitious programs and open up eligibility to a broader population of rural healthcare providers. Applications are now available on our website and will be accepted through May 31, 2019.

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Healthcare Payments Simplified

MultiPlan is working with Echo Health to bring Simplicity, a revolutionary healthcare payment model, to the provider community.

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Online Search Enhancements

We continue to enhance our online provider search, making it easier for you and your patients to find other doctors and facilities in our networks. In February, we improved the way the search looks and performs on mobile applications. We also added the ability to search by county.

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MultiPlan Maintains HITRUST Certification

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that incorporates and leverages the security requirements with which health care organizations must comply, including requirements of federal, state, third party, and other government agencies.

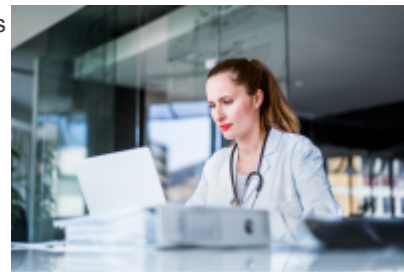


By taking the steps necessary to obtain HITRUST CSF Certified status, MultiPlan is distinguished as an organization that people can count on to keep their information safe.

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Check a Practitioner's Group Participation Online

You can check network participation status online for the practitioners in your group with MultiPlan's [Provider Portal](#). [Click here](#) for a complete list of the portal's available features. If you have questions about using the Portal, call us at 800-950-7040.



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CAQH ProView® Registration



Did you know you can complete one application that is accepted by all health plans that participate with CAQH ProView? The solution eases your administrative load by reducing the paperwork associated with the credentialing process. This is just one advantage of credentialing through CAQH ProView. To get started, register through [CAQH ProView](#) to obtain your CAQH Provider ID. ([Click here for a bulletin.](#)) Once you have your CAQH Provider ID, you can begin the CAQH ProView registration process.

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MultiPlan Gets Social



Do you know that MultiPlan is active on social media? It's true. Follow us:

- [Facebook](#)
- [Twitter](#)
- [LinkedIn](#)

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Payer News...

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MultiPlan Medicare Advantage Access by Ally Health Members

Effective January 1, 2018, [AllyAlign Health](#) members access MultiPlan's Medicare Advantage Network on an in-network basis for select providers in the following states: Georgia, Illinois, Kentucky, Missouri, New York, North Carolina, Oregon, Pennsylvania, South Carolina, Tennessee, Virginia.

MultiPlan Medicare Advantage Access by Imperial Health Members

[Imperial Health Plan](#) members access MultiPlan's Medicare Advantage Network on an in-network basis for select providers in California (effective 1/1/2018) and Texas (effective 1/1/2019).

PHCS Network Access for UnitedHealthcare Extended Network

As a reminder, health plan members enrolled in UnitedHealthcare's Options, Choice, and Choice Plus plans may access provider services through the PHCS Network, which is utilized by UnitedHealthcare's Extended Network in these New York counties: Clinton, Erie, Niagara and Tompkins. [Read More](#)

Cigna's Real-Time Benefit Check

Cigna now offers real-time benefit check. This new service can give you access to drug benefit information for your patients with Cigna-administered coverage, during the electronic prescribing process, through your electronic medical record (EMR) or electronic health record (EHR) system. For more information, [see the January 2019 issue of CIGNA Network News](#).

Aetna Provider Newsletters Available Electronically

To register for Aetna newsletters and policy updates, [click here](#) or paste this address into your web browser: http://www.aetna.com/healthcare-professionals/news/regional_hcp_newsletters.html.

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Maintaining Your Information for Medicare Advantage Programs

To support CMS requirements, MultiPlan asks all providers participating in our Medicare Advantage Network to inform us of any changes to your provider directory information (e.g., street address, phone number, office hours) and whether you are accepting new patients.



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Medicare Providers: Have You Completed the Annual CMS Fraud Waste and Abuse Training?

The Centers for Medicare & Medicaid Services (CMS) and your MultiPlan network provider agreement mandate all those contracted to provide health care services to Medicare Advantage beneficiaries must complete the applicable Medicare Advantage program compliance training. You, including your employees and subcontractors, are required to complete the requisite training within 90 days of hire or contracting and annually thereafter.



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ValuePoint by MultiPlan®

ValuePoint by MultiPlan is our access card program that lets you serve the growing patient population who are responsible for more of their healthcare costs while preserving the key benefits you expect from participation in a PPO network.



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Code of Conduct

MultiPlan's Code of Business Conduct and Ethics ("Code") contains the legal and ethical standards of conduct required of all parties with which MultiPlan contracts. We expect all providers participating with MultiPlan to comply with our Code in every aspect of their business conduct. [The link](#) to our Code is at the bottom of our website.



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