

MultiPlan Partnership
Keeping the MultiPlan Provider Community Informed



MultiPlan Earns HITRUST Certification for Information Security



MultiPlan has earned its HITRUST CSF® Certified status for information security. HITRUST CSF® Certified status demonstrates that MultiPlan has met key healthcare regulations, industry-defined requirements, and is appropriately managing risk to keep our systems and health plan members' PHI secure.

Securing data has been a long-standing priority at MultiPlan as demonstrated by our investment in infrastructure and consistent evaluation and enhancements to our processes.

HITRUST certification — the gold standard for organizations trusted to keep PHI confidential — validates our commitment to information security and demonstrates that we have the necessary controls in place to protect your sensitive data.

Only an elite group of organizations worldwide have earned HITRUST certification. Read more [here](#).



MultiPlan Auto Medical Network

We are actively adding new customers that access the MultiPlan Auto Medical Network for their automobile insurance programs, a growing segment of the healthcare market. Two prominent insurance companies, Nationwide and GEICO, are among the companies expanding their use of the MultiPlan Auto Medical Network for their insureds with automobile injury claims.



Provider Handbooks Updated

The MultiPlan provider handbooks have been updated.

[Read More](#)



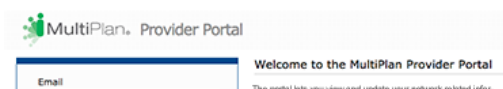
Updated Coordinating Provisions: State/Federal Laws and Accreditation Standards

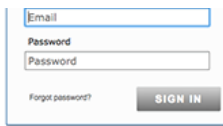
Providers that participate in MultiPlan's networks are required to comply with state/federal laws, national accreditation standards, and geographic exceptions approved by MultiPlan. If required by your state, certain provisions are included in your contract, as set out in our State Law Coordinating Provision (SLCP) exhibit. We recently updated the majority of our SLCP exhibits to reflect changes in state laws. Current SLCP exhibits are available [here](#).



MultiPlan's New Website and Provider Search

In December we launched our website with a slick new design that incorporates our refreshed branding. We'll soon unveil a new online provider search featuring updated functionality similar to a Google search and filters for narrowing search results.




 A screenshot of the MultiPlan login portal. It features a 'SIGN IN' button and fields for 'Email' and 'Password'. Below the password field is a 'Forgot password?' link. To the right of the form, there is a small text block that reads: 'Information, manage tasks such as credentialing and track your customer service case history. Best of all, it's free- no downloads required or software to install. Click here if you do not have an account.'

Finding the Provider Portal on MultiPlan.com

To access our Provider Portal via multiplan.com, click on "Information for Healthcare Providers" and you'll see the heading "Use our easy-to use online service portal." Click "log in" and follow the prompts.



MultiPlan Responds to Disaster Victims

Natural disasters were an unfortunate reoccurring theme across the country and the world in 2017. [Read More](#)



KPIC POS and PPO Health Insurance Plans

Kaiser's KPIC POS and PPO plans allow members access to a broad range of providers through MultiPlan's PHCS Network.

[Read More](#)

PAYER NEWS

We are sharing this news from select payers for your convenience.

Cigna Coverage and Reimbursement Policy Updates

Cigna will update two policies effective April 15, 2018 [Read More](#)

Aetna Provider Newsletters Available Electronically

[Register](#) to receive Aetna newsletters and policy updates,

ValuePoint by MultiPlan®



ValuePoint by MultiPlan is our access card program.

[Read More](#)

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Code of Conduct

MultiPlan's Code of Business Conduct and Ethics ("Code") contains the legal and ethical standards of conduct required of all parties with which MultiPlan contracts. We expect all providers participating with

MultiPlan to comply with our Code's high ethical, moral and legal principles in every aspect of their business conduct. The link to our Code is available on our [website](#) at the bottom of the page.

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