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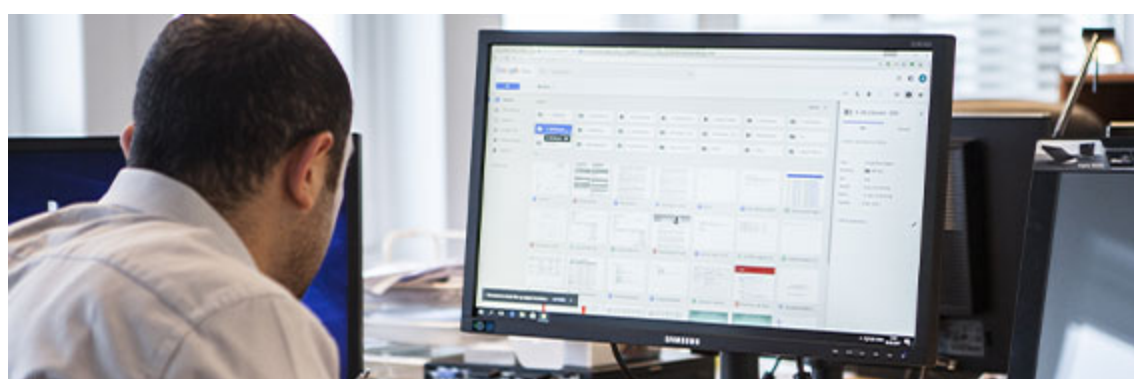


PHCS Network Access by Practice Management Corporation Members

We are pleased to announce expanded access to MultiPlan's PHCS Network for over 425,000 union members and their families enrolled in Practice Management Corporation health plans through CoreChoice. Members are located predominately in states east of the Mississippi with concentration in New York, New Jersey and Pennsylvania.

[Read the full story...](#)

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Group Roster Format Updates

Groups that have registered for self-service access in our Provider Portal can export and upload their group rosters. Based on user feedback, on June 23rd we are implementing format changes for the downloadable group roster.

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Multiple Procedure Payment Reduction Rules

As a reminder, during repricing we may apply reductions on claims that have multiple procedures.

When a claim contains multiple procedures with the same date of service, our client or the claim payer will pay as follows: 1) one hundred (100%) percent of the applicable contract rate for the procedure with the highest contract rate, and 2) a reduced percentage of the contract rate, for any additional procedures thereafter.

Multiple procedure payment reductions are consistent with CMS guidelines and industry standards. Upon request, MultiPlan will provide you with the specific codes administered by MultiPlan that are subject to a multiple procedure payment reduction and/or the current percentage reduction applicable when multiple procedures are included on the claim. For more information, please review the MultiPlan provider handbook, which is available in the [Provider Resources section of our website](#).

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Driving Away Anxiety for Young Patients

Our Toy Car Program aims to make visits to the hospital a little less scary for young patients. Through this program, which is available to participating providers providing pediatric services, we supply battery-powered ride-on toy cars that children can use during their visit.

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Healthcare Payments Simplified

MultiPlan is working with Echo Health to bring Simplicity, a revolutionary healthcare payment model, to the provider community.

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CAQH ProView® Registration

Did you know you can complete one application that is accepted by all health plans that participate with

CAQH ProView? The solution eases your administrative load by reducing the paperwork associated with the credentialing process. This is just one advantage of credentialing through CAQH ProView. To get started, register through [CAQH ProView](#) to obtain your CAQH Provider ID. ([Click here for a bulletin.](#)) Once you have your CAQH Provider ID, you can begin the CAQH ProView registration process.

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MultiPlan Gets Social

Do you know that MultiPlan is active on social media? It's true. Follow us:

- [Facebook](#)
- [Twitter](#)
- [LinkedIn](#)

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Payer News...

We are sharing this news from select payers for your convenience.



Cigna Specialty Pharmacy Transition

As part of the Express Scripts combination, Cigna will be transitioning specialty pharmacy medication fulfillment and their clinical service model to Accredo® Specialty Pharmacy. Accredo Specialty Pharmacy is a wholly owned subsidiary of Express Scripts, and one of the nation's leading specialty pharmacies. To begin this transition, Cigna Specialty Pharmacy will begin transferring refills for specialty drug prescriptions to Accredo by client in four waves beginning August 7, 2019. The other waves are scheduled for September 11, 2019, October 10, 2019, and November 9, 2019.

Providers who have sent a prescription to Cigna Specialty Pharmacy in the last year received a letter at the end of May 2019 notifying them about the transition to Accredo for specialty drugs. Starting in August, an Open Refill Transfer (ORT) letter will be sent to providers to let them know when their patient's refill has been transferred to Accredo. The ORT letters will be patient-specific and will include the timing that the transfer will occur. Affected customers will also be notified in advance of the transfer and made aware that their next refill will be available from Accredo.

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Aetna Provider Newsletters Available Electronically

To register for Aetna newsletters and policy updates, [click here](#) or paste this address into your web browser: http://www.aetna.com/healthcare-professionals/news/regional_hcp_newsletters.html.

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Maintaining Your Information for Medicare Advantage Programs

To support CMS requirements, MultiPlan asks all providers participating in our Medicare Advantage Network to inform us of any changes to your provider directory information (e.g., street address, phone number, office hours) and whether you are accepting new patients.

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Medicare Providers: Have You Completed the Annual CMS Fraud Waste and Abuse Training?

The Centers for Medicare & Medicaid Services (CMS) and your MultiPlan network provider agreement mandate all those contracted to provide health care services to Medicare Advantage beneficiaries must complete the applicable Medicare Advantage program compliance training. You, including your employees and subcontractors, are required to complete the requisite training within 90 days of hire or contracting and annually thereafter.

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ValuePoint by MultiPlan®

ValuePoint by MultiPlan is our discount card program that lets you serve the growing patient population who are responsible for more of their healthcare costs while preserving the key benefits you expect from participation in a PPO network.

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Code of Conduct

MultiPlan's Code of Business Conduct and Ethics ("Code") contains the legal and ethical standards of conduct required of all parties with which MultiPlan contracts. We expect all providers participating with MultiPlan to comply with our Code in every aspect of their business conduct. [The link](#) to our Code is at the bottom of our [website](#).

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